



April 23, 2012

Account Number: 000 000 000 000

Billing Period: Mar 22 to Apr 20, 2012 for 30 days
Bill For: Joe Customer, 00 Any Street, Anytown, NJ 00000

Amount Due: \$0.00

Due Date: May 08, 2012

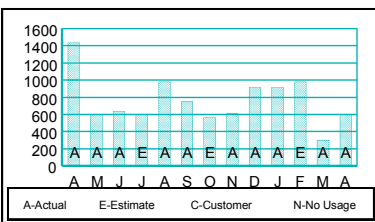
To report an emergency or an outage, call 24 hours a day 1-888-544-4877. For Customer Service, call 1-800-662-3115. For Payment Options, call 1-800-962-0383. Pay your bill online at www.firstenergycorp.com

Table with columns: Messages, Account Summary, Amount Due. Contains account summary details including Previous Balance, Payments/Adjustments, Balance at Billing on Apr 23, 2012, Usage Information for Meter Number 00000000, and Charges From JCP&L.

Basic Generation Service (BGS) - Generation charges for any consumer who has not chosen an electric generation supplier.

Additional messages, if any, can be found on back.

Usage History



Summary statistics table: Average Daily Use (KWH), Average Daily Temperature, Days in Billing Period, Last 12 Months Use (KWH), Average Monthly Use (KWH). Values for Apr 11 and Apr 12.

Return this part with a check or money order payable to JCP&L



PO Box 16001 Reading, PA 19612-6001

Account Number: 000 000 000 000

Joe Customer 00 Any Street Anytown, NJ 00000

Table with columns: Amount, Paid, Amount Due, Due Date. Values: Amount Paid, Amount Due \$0.00, Due Date May 08, 2012.

JCP&L PO BOX 3687 AKRON OH 44309-3687

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Messages (Continued)

Explanation of Terms

Basic Generation Service (BGS) - Generation charges for any consumer who has not chosen an electric generation supplier.
Customer Charge - Monthly charge that offsets costs for billing, meter reading, equipment, and service line maintenance.
Delivery Service Charges - Charges for the use of local wires, transformers, substations, metering, billing, other equipment, and other activities used to deliver electricity to consumers from high-voltage power lines.
Estimated Reading - On the months we do not read a meter, we calculate the bill based on past electrical usage.
Generation Charge - Charge for the production of electricity.
KWH (Kilowatt Hour) - A unit of measure for electricity usage equal to 1,000 watts used for one hour.
Late Payment Charge - A charge added to the bill on balances owed after the Due Date.
Multiplier - A number used in the calculation of kilowatt hours. The difference between meter readings is multiplied by this number to determine kilowatt hour usage or KW/KVA.

Non-Utility Generation Charge - Charge (previously called the Market Transition Charge) that primarily recovers costs of BPU-approved power supply contracts. This charge includes Transition Bond Charges of \$0.001626 per KWH and \$0.000973 per KWH, which JCP&L is collecting as servicer on behalf of JCP&L Transition Funding LLC and JCP&L Transition Funding II LLC, respectively, which own the respective Transition Bond Charges.
Payment Plan (Budget) - The Equal Payment Plan distributes costs more evenly over the year by billing an average amount each month.
Price to Compare - Price per kilowatt hour to be used when comparing to the price of a generation supplier.
Prorated Bill - If this is on your bill, the current billing period is for less than 26 days or more than 35 days or a rate change occurred during the current billing period.
Service Charge - Charge for opening an account.
Societal Benefits Charge (SBC) - Charge to recover costs of low-income assistance and weatherization, energy conservation programs, nuclear decommissioning, manufactured gas plant remediation, and consumer education on competition.

Important Information

If you have questions about your JCP&L account:
Call Customer Service at 1-800-662-3115 from Monday - Friday, 8:00 a.m. - 6:00 p.m.
Call Payment Options at 1-800-962-0383 from Monday - Friday, 8:00 a.m. - 6:00 p.m.
Visit our web site at www.firstenergycorp.com
Write to us at JCP&L, 76 S. Main St., A-RPC, Akron, OH 44308-1890.
For customers who have a hearing or speech impairment and use a text telephone, call the TTY (Teletype) at 1-800-221-0479.

For your protection, all of our employees wear Photo I.D. badges.
Electronic Check Conversion - Your check authorizes us either to make a one-time electronic funds transfer (EFT) from your account or process as a check. If you have questions about this program, or do not wish to participate, call 1-866-283-8081.
Under applicable tax law, the State Sales and use tax, corporate business tax, and Transitional Energy Facility Assessment are imposed upon the energy you have used.

To provide a customer meter reading, use the dials provided and enter the reading on-line at www.firstenergycorp.com/aboutyourbill or by calling 1-800-662-3115. Have the date you took the reading available.

Provide reading by telephone or on-line only: DO NOT MAIL



Draw hands on the dials exactly as they appear on your electric meter. When reading your meter, if the hand falls between two numbers, always report the lower number.

If you have a **DIGITAL METER** write the numbers here: